

13 Message Prompt

Message Prompt Error Code description:

Message code	Description	
10001	Failed to delete folder directory	First confirm whether the U disk SD card is read-only, or if there are other abnormalities, if it cannot handle by previous advises, please provide the back label and background version info.
10002	Failed to renaming file	
10003	Failed to delete file	
10004	Inconsistent data record tables	The files in the U disk SD card may be from other projects, or the same project but the number of channels in the current project is inconsistent with the record. Please consider verifying it first.
10009	LAN monitoring error	Data packet loss during the monitoring process may cause this problem. Confirm the software version. The company has updated this issue. Older versions can be updated
10010		
10011		
10012		
10015	Failed to initialize project	It is recommended to send the project back to the company for testing
10022	U Disk Safe Exit Failed	

10023	SD card safe exit failed	It may be in use, data is exported, or the storage location is U disk or SD card. It is best to trigger again and wait for its successful exit.
10024	U disk is busy	
10025	SD card is busy	
10026	Cannot recognize the U disk/SD card	
10027	U disk/SD card cannot be read or written	Detect the format of U disk/SD card. Fat32 and ntfs can be recognized normally. If the computer can use it normally and the HMI cannot recognize it, you can only consider formatting the U disk first and then try again.
10028	U disk/SD card unknown error	
10029	U disk/SD card format error	
11000	Alarm record error	The version before Sept. 19th considers the flash problem. Please provide the back label and the backstage version info . Make sure to ask the customer to update the version first, and the customer's similar projects must be updated even if there is no problem. After the update, the flash usage should be checked and. If the flash is on a severe status, return to the company replaces the flash with a new one. When the question is returned, the text behind the prompt is as complete as possible, which can help R&D to confirm the problem faster.
11001		
11002	Failed to delete Alarm record in Flash	
11006	Failed to save the Alarm records to Flash	
11007	Alarm record error	
11009	Data record error	
11010		
11011	Failed to save Data records to Flash	
11012	Failed to delete Data record in Flash	
11013	Data record error	

11014	Failed to transfer Data record to U disk/SD card	
11015	Failed to copy Data record to U disk/SD card	
11016	Data record error	
11017	User permission related operation error	
11018	SQL trigger monitoring error	
11019	Data record error	
11020	Historical XY graph error	
11021	Failed to save the Historical XY graph to Flash	
11022	Failed to delete the Historical XY graph in Flash	
11023	Installment payment error	
11024		
11025		
11026		
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11028	Real-time trend graph error	
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11031	Failed to delete the Real-time trend graph data in the memory	
11032	Failed to save the Real-time trend graph to Flash	
11033		
11034		
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11036	Recipe error	
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11046	User permission related operation error	If an error occurs when downloading a new project, first confirm the permission configuration, whether the reserved configuration is checked in the download tool, etc., if it is abnormal after a period of use, confirm whether it is a flash problem
11047		
11048		
11049	Failed to upload operation log file via Ethernet	
11050	User permission related operation error	If an error occurs when downloading a new project, first confirm the permission configuration, whether the reserved configuration is checked in the download tool, etc., if it is abnormal after a period of use, confirm whether it is a flash problem
11051		
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11058	Alarm record error	Same as flash problem
11062	Installment payment error	

11063	Alarm Runbar error	Mostly, the Runbar is used without config the alarm settings.
11069	Historical trend graph error	Same as flash problem
11070		
11071		
11072	SQL trigger monitoring error	
11073	Real-time trend graph error	Same as flash problem
11075	Error getting database table file	Same as flash problem
11076	Error getting database table file	Same as flash problem
11077	Recipe error	If it is a new project download and there is an error, first confirm the settings of the recipe, if it is abnormal after a period of use, confirm whether it is the flash problem
11078		
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11080	User permission related operation error	Same as 11046
11081		
11082	Drop-down list error	
11083	The message prompt error	
11084	Alarm record error	Same as flash problem
11085		
11086	Data record error	Same as flash problem
11087		
11088	Alarm record error	Same as flash problem
11089		
11090	Installment payment error	Same as flash problem
11091	The message prompt error	
11092	The database table file does not exist	

11093	Machine code error	
11094	Import csv file error	
30001	Flash free space is not enough to store Data records	Insufficient space, whether any file is copied into the flash
30002	Flash free space is not enough, Historical XY trend graph is not stored	
30003	Flash free space is not enough to store real-time trend graphs	
30005	System read only	Same as the flash problem, if the flash is damaged, then the system must be updated
30006	Insufficient reserved blocks	